

Montana Office of the Commissioner of Securities and Insurance
Call with Certified Application Counselors – Updates on the Federal Health
Insurance Marketplace
February 18, 2014
10:00 – 11:30am

Dial-in Number: (712) 432-1212

Meeting ID: 236-818-235

Press *6 to unmute yourself

Email questions to aeby@mt.gov during the call.

AGENDA

1. Switching Plans
 - CMS guidance about switching plans
 - Misrepresentation special enrollment opportunity
 - Switching within company/tiers
2. Appeals
3. Network Adequacy
 - CSI is working with all companies to expand networks
 - Check with providers directly to see if they are in network
 - Network adequacy law
4. Suitability not driven by commissions
5. Commissions
 - All CEPs should be appointed to sell all three companies.
 - Company appointment issues